

## For Citizens Seeking Assistance:

- ◆ For Life-Threatening Emergencies: Dial 9-1-1
- ◆ For Crisis Intervention services call the Gryphon Place HELP-Line at 269-381-HELP (4357). This service is available 24-hours a day.
- ◆ For Information & Referral to Health and Human Services: Dial 2-1-1, the Gryphon Place 24-hour help line. In addition to the 2-1-1 help line, a searchable database is available on the Gryphon Place website at [www.gryphon.org](http://www.gryphon.org).
- ◆ To receive direct assistance, contact the following local human service agencies:

Portage Community Center at 269-323-1942 or [www.portage-communitycenter.org](http://www.portage-communitycenter.org).

Kalamazoo County Health and Community Services at 269-373-5200 or [www.kalcounty.com](http://www.kalcounty.com).

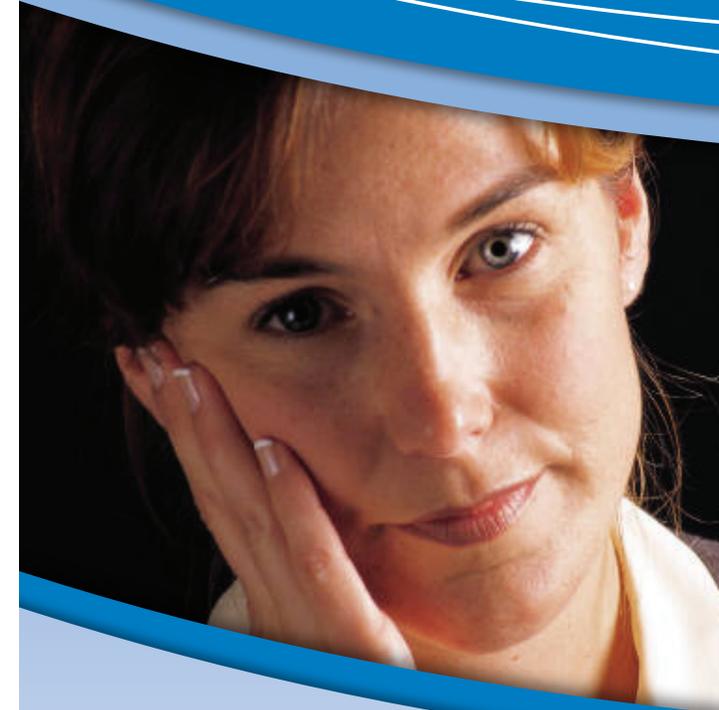
Michigan Department of Human Services at 269-337-4900 or [www.michigan.gov/dhs](http://www.michigan.gov/dhs).

Kalamazoo Community Mental Health and Substance Abuse Services at 269-373-6000 or [www.kazoocmh.org](http://www.kazoocmh.org).

Department of Community Development  
7900 South Westnedge Avenue  
Portage, MI 49002



# Human Services Information & Referral Resources



**City of Portage**

7900 South Westnedge Avenue • Portage, Michigan 49002

[www.portagemi.gov](http://www.portagemi.gov)

## Human Services Information & Referral Resources

This brochure has been developed to help citizens connect with a variety of services, programs and opportunities that may be of assistance to persons in need.

From time to time, Portage citizens may find themselves, or someone they know in need of assistance, which may include:

- ◆ Crisis intervention
- ◆ Food Assistance
- ◆ Housing Assistance
- ◆ Utility Assistance
- ◆ Health Care Assistance
- ◆ Youth Assistance
- ◆ Senior Assistance

Whether you are seeking assistance for yourself or a family member, or if you have come into contact with someone in need, the following information and resources are provided for consideration.



## For Organizations Providing Assistance to Citizens in Need:

The following resources may be of assistance to your organization with making appropriate referrals for citizens in need. These resources include a 24-hour help line, annual forums and a weekly housing information center, all of which provide valuable information regarding human services available in the community.

### Dial 2-1-1

The Gryphon Place provides a 24-hour service to anyone looking for community resources that might help address whatever life stressor the person may be facing. The information and referral service offers a variety of information about health and human service, and volunteer opportunities. Also available is a searchable database through the Gryphon Place website. For more information Dial 2-1-1 or visit [www.Gryphon.org](http://www.Gryphon.org).

### Emergency Services Guide

This guide is prepared by the Gryphon Place to assist health and human service providers with directing consumers to appropriate resources for:

- ◆ Housing Assistance
- ◆ Utility Assistance
- ◆ Food Assistance
- ◆ Other Emergency Needs & Community Centers

For more information, call 269-343-2524 or visit [www.Gryphon.org](http://www.Gryphon.org).

### Annual Forums

The United Way facilitates four annual forums to provide updates regarding: 1) Energy Assistance; 2) Housing Assistance; 3) Medical/Dental Assistance and 4) Food Assistance. These forums are held for human service providers and other organizations. Information regarding the Annual Forums can be obtained by calling 269-343-2524.

### Community Housing Information Center

A weekly "housing hour" is provided at Housing Resources Inc. every Wednesday at 4:00 pm at 420 East Alcott Street, Suite 200 in Kalamazoo. The housing hour hosts agencies that provide information regarding housing assistance, human services, legal aid, health care assistance and more. The housing hour is open to service providers and consumers. For more information, call 269-382-0287 or visit [www.housingresourcesinc.org](http://www.housingresourcesinc.org).