Certificate of Appreciation

Presented to the Telecommunicators at

Portage Department of Public Safety

In honor of Public Safety Telecommunicators Week
April 14-18, 2014

In times of stress, you are the calming voice. When emotions run high, you remain composed. When a caller's world is collapsing around them, you are a pillar of strength. As a dispatcher, you maintain integrity, are mentally resilient, and give respect.

The State 911 Committee celebrates you. Every day you show courageousness and dedication to the citizens of Michigan, creating a safer community in the process. Every day you go above and beyond the call of duty. Every day you should be proud to be an Emergency Telecommunicator.

On behalf of Michigan's State 911 Committee, thank you for your service!

Dale Gribler, Chair
State 911 Committee

Tim Smith, Vice Chair
State 911 Committee

Harriet Miller-Brown
State 911 Administrator