



MESSAGE FROM THE CHIEF

Thank you for taking the time to visit the official website of the Portage Police Department. This site was developed to provide an additional means to access our personnel, answer some common questions and as a way to conduct business with Portage Police at your convenience.

The Portage Police Department is responsible for the delivery of police services to a city encompassing nearly 35 square miles and a night time population of over 45,000. Being a premier destination for shopping and dining, as well as home to a number of world class businesses, that number significantly increases during the day time hours.

The City of Portage Employees are committed to delivering superior customer service that meets the needs of the citizens, business owners and others in a consistent manner unsurpassed in professionalism, politeness and promptness.

In order to achieve this level of excellence the Portage Police Department has become and continues to maintain its status as an accredited police agency. The Portage Police Department is one of eight in the State of Michigan and one of approximately six-hundred in the country to receive this certification from the Commission on Accreditation for Law Enforcement Agencies (C.A.L.E.A.)

One of the ways we measure our success at achieving our goals of providing excellent service is through our regular customer satisfaction surveys of crime victims, traffic violators, and arrestees. While one might expect surveying the people we arrest or to whom we issue tickets would produce negative results, last year 86 percent of those surveyed rated our service as excellent or good.

In closing, the Portage Police Department is one of the finest in the country thanks to the support received from our elected officials, City administration, the over 80 dedicated employees who are the Portage Police Department and the citizens who provide us direction and assistance.